Serial No.: 10/699,409 Examiner: John M. Heffington

Amendments to the Specification

Please amend paragraph [0027] as follows:

Media servers 26 28 provide media processing under control of a media gateway

controller (not shown). The media server 26 28 could provide, for example, voice storage and

responses for voice mail, or video streams.

Please amend paragraph [0032] as follows:

In operation, when there is activity on the graphical interface of the monitored terminal

32a, the graphical proxy 34 sends graphical commands to both the monitored terminal 32a and

the monitoring terminal 32b. From the viewpoint of the user of the monitored terminal 34a 32a,

operation of the telephone is normal, and the user interacts with the user interface to operate the

device 32a to create and terminate connections with other devices in the telecommunications

network 8. Additionally, the monitored terminal 32a may send presence information, discussed

below, to the graphical proxy 34.

Please amend paragraph [0085] as follows:

In addition to monitoring interaction of the graphical interface for telephonic

conversations, the monitoring terminal could also perform presence monitoring. In presence

monitoring, the monitoring terminal 32b can receive information on the identity of any persons

using the monitoring monitored terminal 32a and the times of such use, how the monitoring

monitored terminal is used (i.e., what programs were used), and the identities of parties in

communication with the monitoring monitored terminal 32a, including web sites, new groups,

other data networks, intermediate sites providing communication between two users, and other

persons. The presence information can be transferred to the monitoring terminal 32b via the

graphical proxy 34. The monitoring terminal 32b could use the presence information, for

example, to indicate whether a co-worker is in his/her office, in a telephonic conversation, or

otherwise occupied.

139068 - Page 2